

LIMITED WARRANTY FOR 56P-QF60LCU LCD MONITORS
(Applicable only for Customers who purchased and used their products within the United States)

1A. Subject to the terms and conditions in this limited warranty, MITSUBISHI ELECTRIC VISUAL SOLUTIONS AMERICA, INC. ("MEVSA") warrants to the original purchaser at retail (the "Purchaser") of this LCD MONITOR that should, in MEVSA's judgment, the LCD Monitor prove to be defective by reason of improper workmanship and/or materials, MEVSA shall repair or replace, at its option, any defective part of the LCD Monitor without charge for the part(s) and shall bear the entire labor expense for any warranty repair for a period of two years from the date of purchase by the Purchaser as indicated in the sales invoice, or proof of purchase of the defective LCD Monitor when such labor is performed at an authorized MEVSA service center.

1B. All parts used for replacement are warranted for the remainder of the original warranty period only. To obtain warranty service, the Purchaser must notify an authorized MEVSA service of any alleged defect within the applicable warranty period.

1C. LCD Monitors serviced under this limited warranty shall, at MEVSA's option, be returned in new or used generic cartons/packing. Replacement units provided under this warranty may be new or refurbished.

1D. MEVSA reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by MEVSA may result in MEVSA charging the purchaser the full retail price of the replacement part or product unit.

2. Pixel Warranty: MEVSA strives to deliver the perfect LCD monitor, and guarantee its workmanship on all LCD monitors to be free from major defects. In consideration of certain manufacturing constraints and the natural characteristics of LCD panels, MEVSA deems that LCD panels with dead or malfunctioning pixels, are considered functionally sound and within manufacturing specifications when there are no more than two (2) adjacent malfunctioning pixels or, and exclusively, there are nine (9) total non-adjacent, scattered malfunctioning pixels in any given non-test pattern display screen.

3. PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE. In order to obtain warranty service, the Purchaser must deliver the LCD Monitor to the nearest authorized MEVSA service center. Shipping expenses are the Purchaser's responsibility. The name and address of the nearest service center can be obtained from a MEVSA dealer or by writing or calling MEVSA at the address and telephone number provided below. IF REQUESTED, THE PURCHASER MUST PRESENT TO THE SERVICE PROVIDER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF THE LCD MONITOR FROM AN MEVSA AUTHORIZED RESELLER. THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE. However, the Purchaser is urged to register their product via the Internet at www.mevsa.com so that, if necessary, MEVSA can contact the Purchaser.

4. THIS WARRANTY DOES NOT COVER: Units that have been modified, altered, repaired or serviced by anyone other than an MEVSA authorized service provider; cosmetic damage; damage to this LCD Monitor or to any other products where such damage is caused by unauthorized modification, alteration, repairs to or service of the product; accident; physical abuse or misuse or operated contrary to instructions in the Owner's Guide, (including any failure to carry out a maintenance as described in the Owner's Guide); damage from excessive physical or electrical stress; excessive continual usage of the LCD Monitor; displaying of fixed images for long periods of time resulting in image persistence on the LCD screen; freight damage or damage due to improper shipping methods; damage caused by the use of third party components or hardware; any damage caused by acts of God or other factors beyond the reasonable control of MEVSA. This limited warranty also excludes any products that have had a serial number or any part thereof altered, defaced or removed; service where no defect in the product covered under this warranty is found; service calls related to unsatisfactory audio or visual reception or signal unless caused by a defect in the product that is covered under this warranty; any costs or expenses for, or damages arising from product installation or set-up, any adjustments of user controls, or other adjustments necessary to prepare the unit for display or use, connection with any external device; service of products purchased or used outside the U.S.A. Please consult the operating instructions contained in the Owner's Guide furnished with the product for information regarding user controls.

5. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

6. UNDER NO CIRCUMSTANCES SHALL MEVSA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

7. Some states do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 4 and 5 above may not apply to all original purchasers at retail

8. This warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from state to state.

9. Technical Support can be reached by mail at: Mitsubishi Electric Visual Solutions America, Inc. 9351 Jeronimo Road, Irvine, CA 92618, Attn: Technical Support - Presentation Products, or by email at tsupport@mevsa.com.

10. Additional product and technical information can be found at www.mevsa.com

Product and Dealer Information – (888) 307-0349
Technical Support – (888) 307-0309
Accessories Information – Your local dealer or, (888) 307-8404