

LIMITED WARRANTY FOR LCD MONITORS
(Applicable for Mexico Only)

1A. Subject to the terms and conditions in this limited warranty, MITSUBISHI ELECTRIC VISUAL SOLUTIONS AMERICA, INC. (“MEVSA”) warrants to the original purchaser at retail from an MEVSA authorized reseller (the “Purchaser”) of this LCD MONITOR that should this LCD Monitor be defective by reason of improper workmanship and/or materials as determined by MEVSA, then MEVSA shall repair or replace, at its option, any defective part of the LCD Monitor without charge for the part(s) for the period specified in Paragraph 1B of this limited warranty and shall, for the period specified in said paragraph, bear the entire labor expense for any repair under warranty of the defective unit when such labor is performed by an authorized MEVSA service provider.

1B. The following chart sets forth the period and coverage of MEVSA’s limited warranty by product. The warranty period for this limited warranty commences on the date of purchase by the Purchaser as indicated in the sales invoice, or proof of purchase.

LCD MONITOR MODEL	WARRANTY PERIOD	COVERAGE
LDT322V, LDT421V, LDT421V2, LDT461V, LDT461V2, MDT421S, MDT521S	3 Years	Parts and Labor

1C. All parts used for replacement may be either new or refurbished, are warranted for the remainder of the original warranty period only.

1D. LCD Monitors serviced under this limited warranty shall, at MEVSA’s option, be returned in new or used generic cartons/packing. Replacement units provided under this limited warranty may be new or refurbished.

1E. MEVSA reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by MEVSA may result in MEVSA charging the purchaser the full retail price of the replacement part or product unit.

2. Pixel Limited warranty: MEVSA strives to deliver the perfect LCD monitor, and warrant that all LCD monitors to be free from major workmanship defects. In consideration of certain manufacturing constraints and the natural characteristics of LCD panels, MEVSA considers LCD panels with dead or malfunctioning pixels to be functionally sound and within manufacturing specifications when there are either (a) no more than two (2) adjacent malfunctioning pixels or, (b) there are nine (9) or more total non-adjacent, scattered malfunctioning pixels in any given non-test pattern display screen.

3. REQUESTING WARRANTY SERVICE: To obtain warranty service, the Purchaser must both: (1) notify an authorized MEVSA service provider of any alleged defect within the applicable limited warranty period; and (2) deliver the monitor to an authorized MEVSA service provider within the applicable warranty period. Service is available excluding Legal Holidays or legally observed holidays. **THE PURCHASER MUST PRESENT TO THE SERVICE PROVIDER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE OF THE LCD MONITOR FROM AN MEVSA AUTHORIZED RESELLER. THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE.** However, the Purchaser is urged to register their product via the Internet at: www.mevsa.com.

4. THIS LIMITED WARRANTY DOES NOT COVER: Units that have been modified, altered, repaired or serviced by anyone other than an MEVSA authorized service provider; cosmetic damage; damage to this LCD Monitor or to any other products where such damage is caused by unauthorized modification, alteration, repairs to or service of the product; accident; physical abuse or misuse or operated contrary to instructions in Owner’s Guide, (including any failure to carry out any maintenance as described in the Owner’s Guide); damage from excessive physical or electrical stress; excessive continual usage of the LCD monitor; displaying of fixed images for long periods of time resulting in image persistence on the LCD screen; freight damage or damage due to improper shipping methods; damage caused by use of third party components or hardware; any damage caused by acts of God or other factors beyond the reasonable control of MEVSA. This limited warranty also excludes service where no defect in the product covered under this limited warranty is found; any products that have had a serial number or any part thereof altered, defaced or removed; service calls related to unsatisfactory audio or visual reception or signal unless caused by a defect in the product that is covered under this limited warranty; any costs or expenses for, or damages arising from product removal, installation or set-up, any adjustments of user controls, or other adjustments necessary to prepare the unit for display or use, or connection with any external device. Please consult the operating instructions contained in the Owner’s Guide furnished with the product for information regarding user controls.

5. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

6. UNDER NO CIRCUMSTANCES SHALL MEVSA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

7. This warranty gives specific legal rights, and the Purchaser may also have other rights which vary from country to country.

8. For repair service contact system integrator, or MEVSA Technical Support by email at: tsupport@mevsa.com

9. MEVSA can be reached by mail at: Mitsubishi Electric Visual Solutions America, Inc. Attn: Product Support - Presentation Products, 9351 Jeronimo Road, Irvine, CA 92618, U.S.A.

10. Additional product and technical information can be found at: www.mevsa.com